ENVIRO SPARK

powered by **Monta**

Welcome to EnviroSpark's EV Charging User Guide, powered by Monta!

To begin a charge, simply **scan the QR code** right on the charging station and log in via web application, or **download the mobile app** and customize your experience!

Keep reading to learn more about the Monta Charge app.

The **Monta Charge** app is compatible with both Apple iOS and Android devices, and is available from the Apple App Store and Google Play Store.

Click below to download!

GET IT ON **Google Play**

Download on the **App Store**

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- Start by selecting your country, then click **"Continue"**

- Select a method to sign in
  - Email
  - Phone Number
  - Apple/Google/Microsoft Account
- Read and Accept the Terms & Conditions
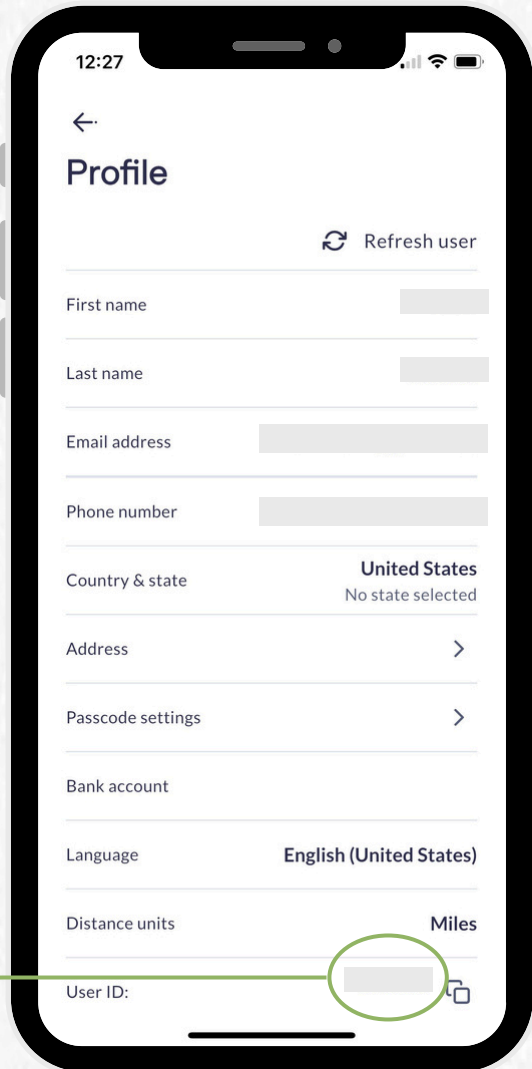- Click **"Continue"**

To take advantage of all of Monta's features, fill in your full Profile in the Settings Menu under the "Me" tab.

*Congratulations! You're now ready to charge with **EnviroSpark**, powered by Monta!*

3 Fill in Profile Information

Click "Me" tab on app menu, navigate to Settings, then Profile

- **First and Last Names**
- **Email**
- **Phone Number**
  - Adding both your email and phone number helps ensure you are always logging in the correct account.
- **Add your state/province**

Please take note of your User ID as you may need it for app troubleshooting.

You can find additional info about accounts here.

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4 Passcode and Bank Account Settings

To secure your Wallet payments, please set a passcode that will be used each time you need to pay for something within Monta.
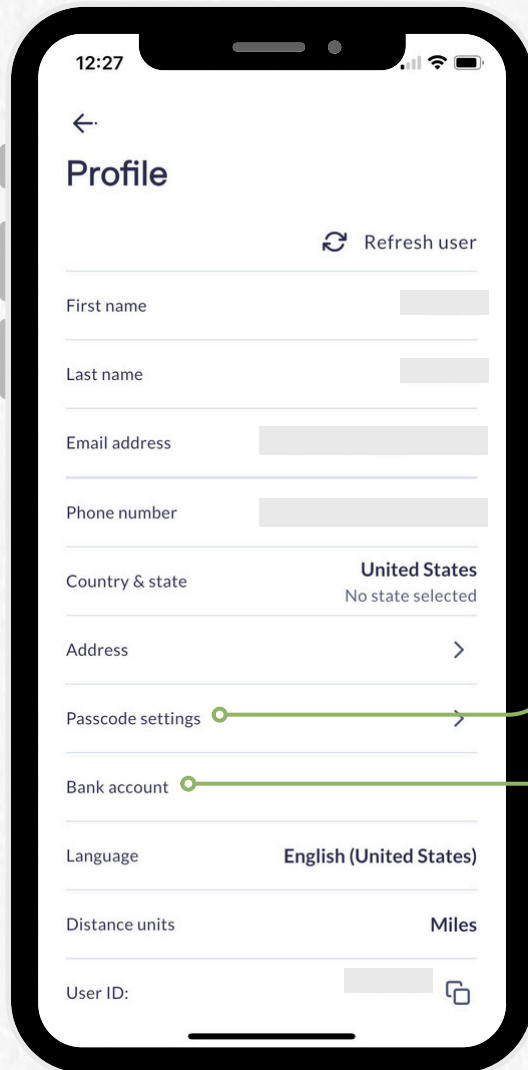
Passcode

- Enter a 4-digit passcode, retype to confirm, and then select Save
  - Enable biometrics (optionals) - *this will allow you to use Face ID or Fingerprint as additional sign in options*
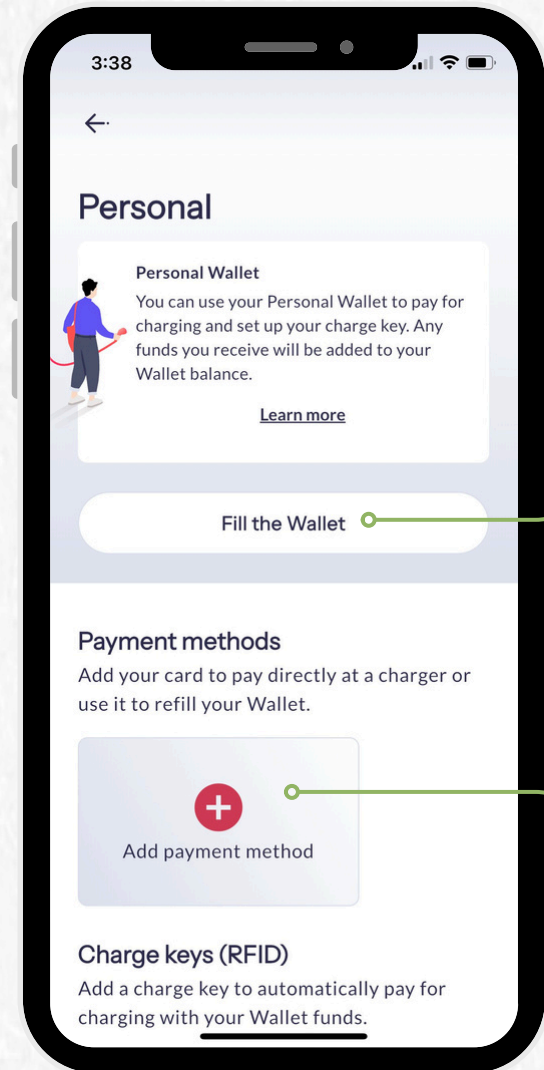
Bank Account

- Add your bank account to withdraw funds from your Monta Wallet

5 Manage Payments and Fill Wallet

Monta offers multiple ways to pay for charging, including via debit/credit cards, Apple/Google Pay, or Mobile Pay.

From "Me" tab on app menu, navigate to Wallets & Payments, click on "Personal" to set up and manage your payment methods

3:38

←

Personal

Personal Wallet
You can use your Personal Wallet to pay for charging and set up your charge key. Any funds you receive will be added to your Wallet balance.

Learn more

Fill the Wallet

Payment methods
Add your card to pay directly at a charger or use it to refill your Wallet.

➕
Add payment method

Charge keys (RFID)
Add a charge key to automatically pay for charging with your Wallet funds.

Wallet
- With Monta's Wallet, you can store funds directly in your wallet
  - Select **"Fill the Wallet"** and follow instructions to add funds.
  - If Apple/Google Pay is already set up, these can be used to add funds, or see below to add a credit/debit card
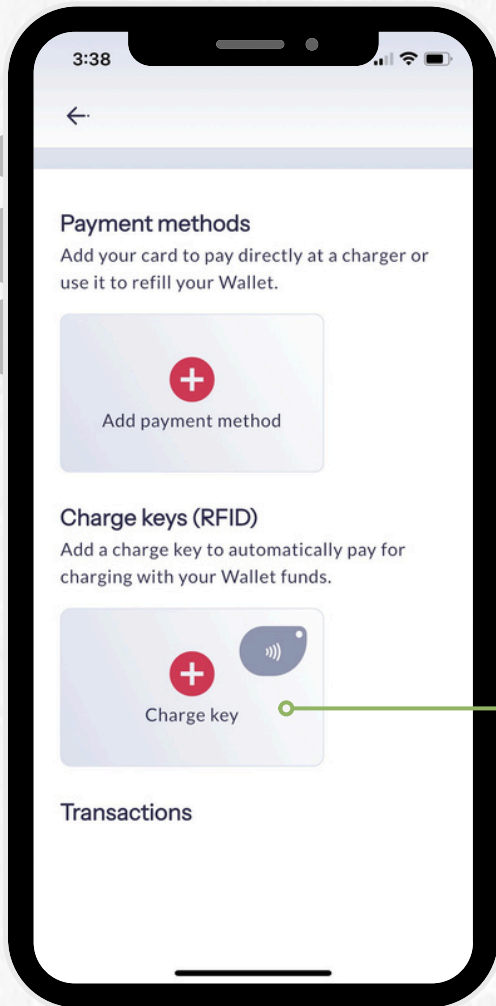
Payment Methods
- Select "Add Payment Method" to add a credit or debit card

You can find additional info about Personal Wallets <u>here</u>.

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6 Add a Charge Key / RFID Card
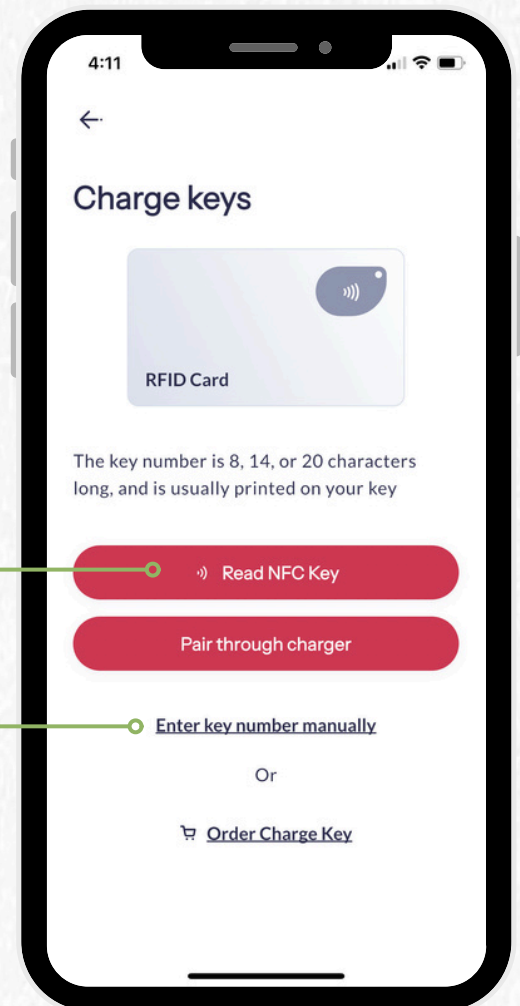

Charge Keys (RFID)
- Add your EnviroSpark RFID card directly into Monta app
  - Select **"Charge Key"**

Read NFC Key
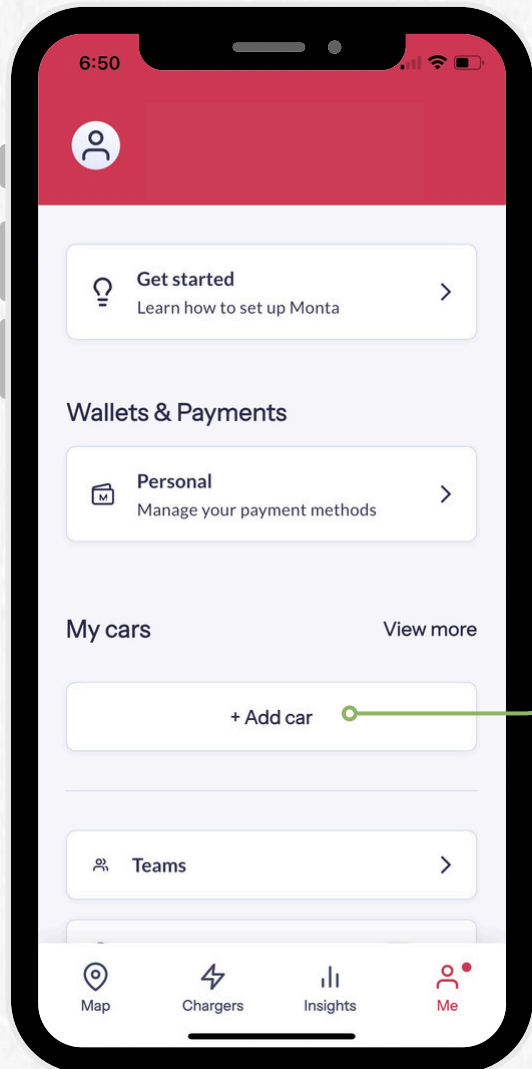- Select this option to scan RFID

Enter Key Number Manually
- Select this option to enter RFID number manually
  - EnviroSpark RFID card number can be found on back of card

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7 **Add and Integrate Your Car**

Adding your car to Monta can allow accurate charge estimates and access to your vehicle's battery state.
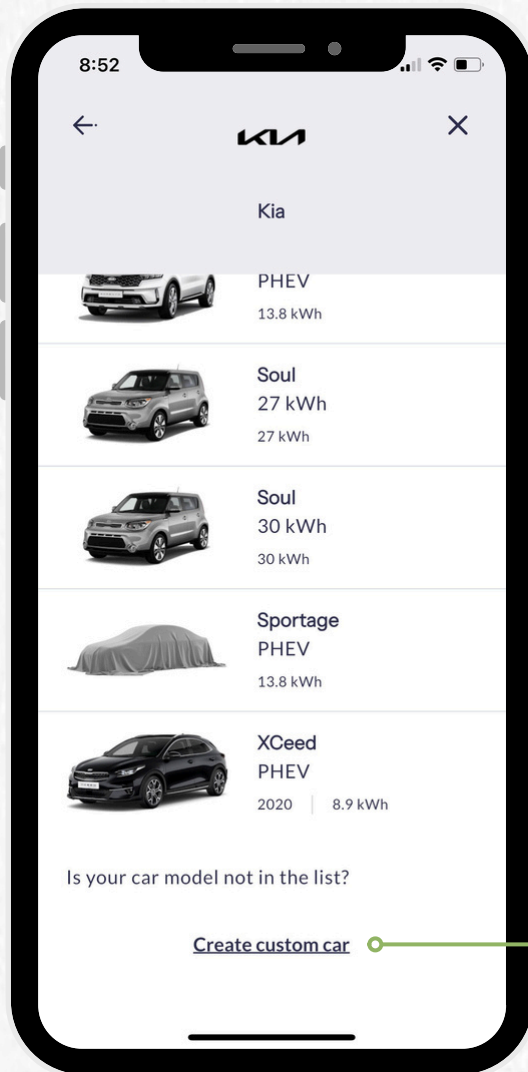

From "Me" tab on app menu, navigate to My Cars

+ Add Car
- After clicking "+Add Car," follow steps to integrate your car:
  - Select your vehicle's brand and model
    - Some vehicle brands allow for direct syncing with the Monta app. Follow login instructions at this point to continue integration
  - Select the connector type(s)
  - Select your vehicle's battery charge limit (this is determined by your vehicle)
  - Name your car and save!

If your vehicle does not appear among the current vehicle models, see next page to manually add your vehicle.

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8   *Manually Add a Car*

8:52

KIA

Kia

PHEV
13.8 kWh

Soul
27 kWh
27 kWh

Soul
30 kWh
30 kWh

Sportage
PHEV
13.8 kWh

XCeed
PHEV
2020 | 8.9 kWh

Is your car model not in the list?

Create custom car

If your car model is not listed in your vehicle's brand list, click **"Create Custom Car"**

- Select the connector type(s)
- Enter Charging speed for AC and DC charging
- Enter your vehicle's battery charge size and limit (this is determined by your vehicle)
- Name your car and save!

You can find additional info about car integration here.

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9 Find a Charger on the Map

The Map feature is where you can go to locate a Monta Charger near you, set filters, favorite your charging stations, and more.
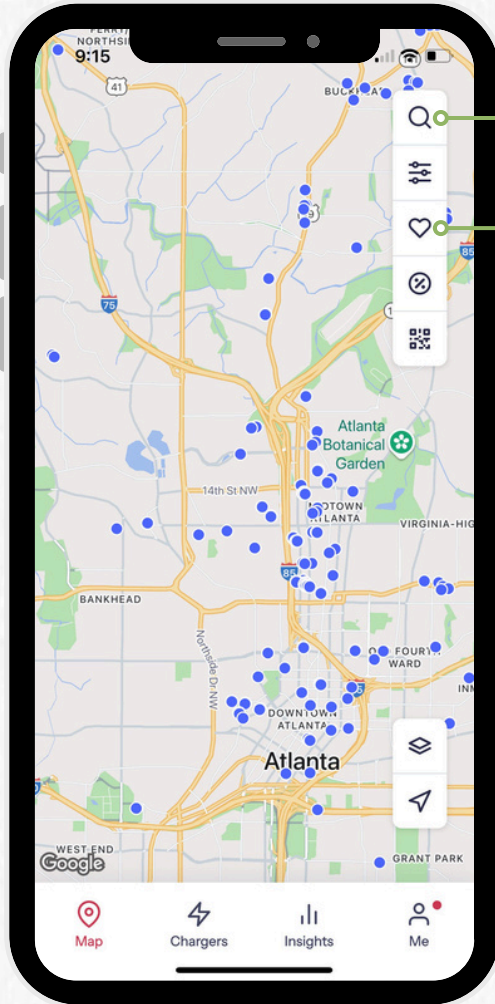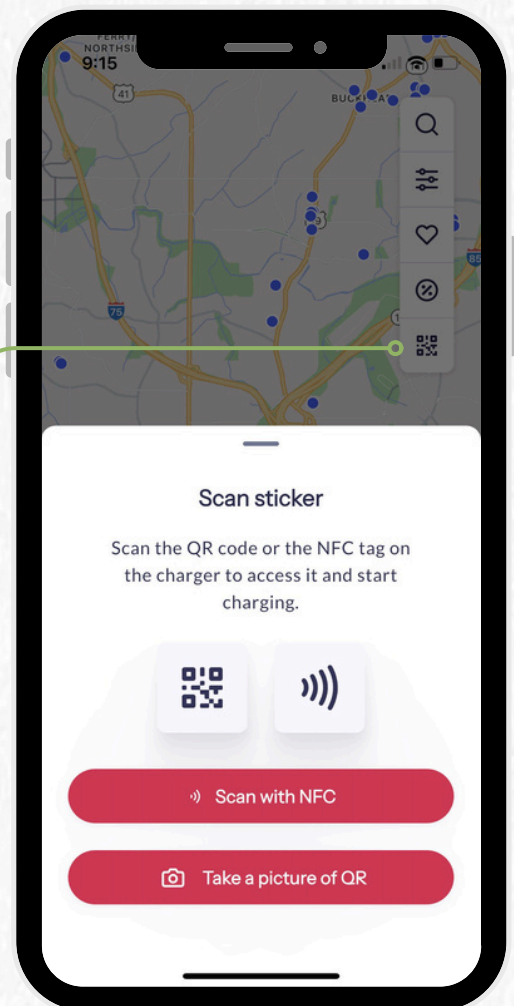
Select the **Magnifying Glass** icon to search for a charger by address

Select the **Heart** icon to find your Favorited chargers
- Chargers can be favorited when selected on the map

Select the **QR Code** icon to scan the code on a charger to select

Scan sticker

Scan the QR code or the NFC tag on the charger to access it and start charging.

Scan with NFC

Take a picture of QR

You can find additional info about locating chargers through the app here.

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Map Features and Filters

From the Map feature, you can locate charger availability, set maximum kWh pricing, and minimum charging speeds.
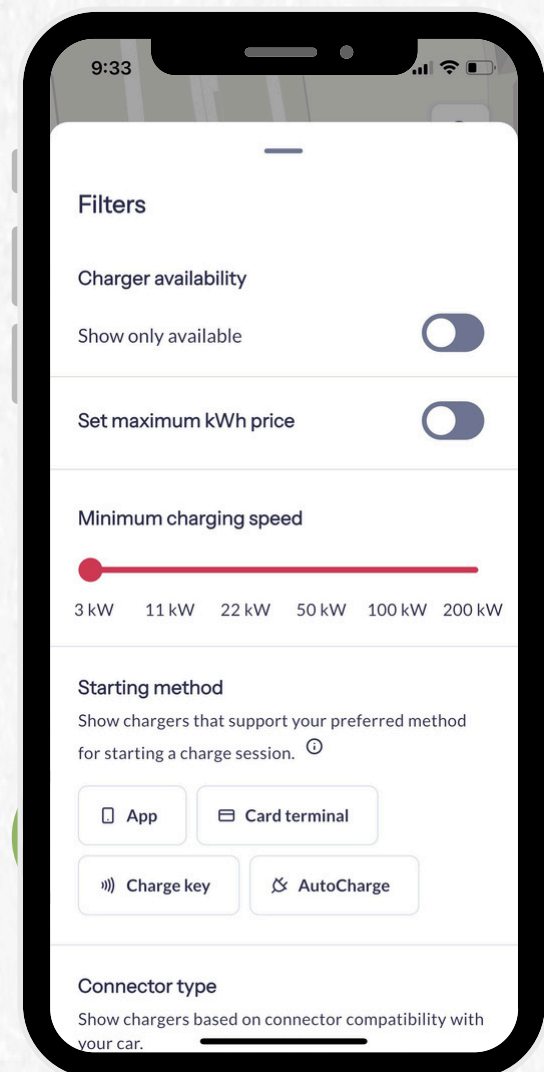

Select the **Filter** icon to customize your app experience.

- Toggle "Show Only Available" to see only currently available chargers
- Toggle "Set Maximum kWh price" to enter set a price/kWh; the map will then display only chargers up to your chosen maximum
- Select a minimum charging speed with the slider
- Choose a Starting Method to display only chargers that support your preferred method
- Select Connector Type to display only chargers with your connector type

When using Monta Charge, you can personalize your charging experience as much or as little as you would like!
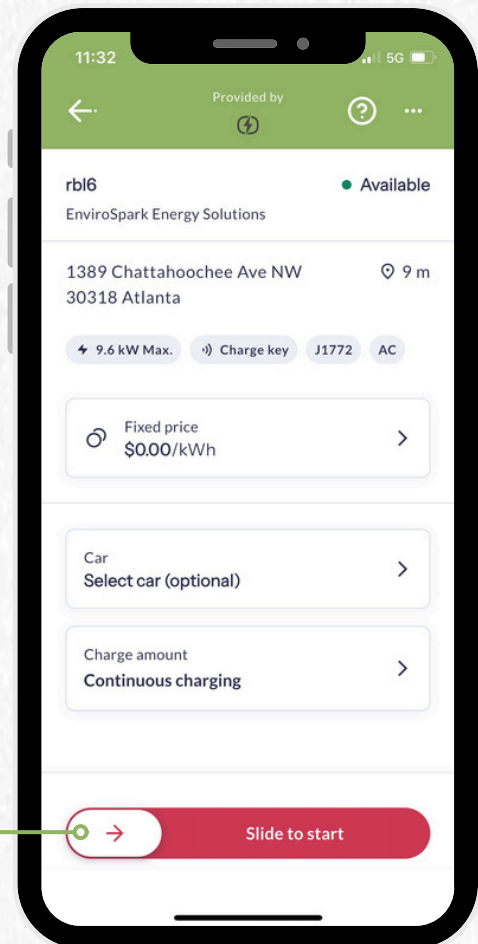
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Start a Charge - Scan QR Code

To start a charge by simply scanning the QR Code on the unit itself, follow the steps below.
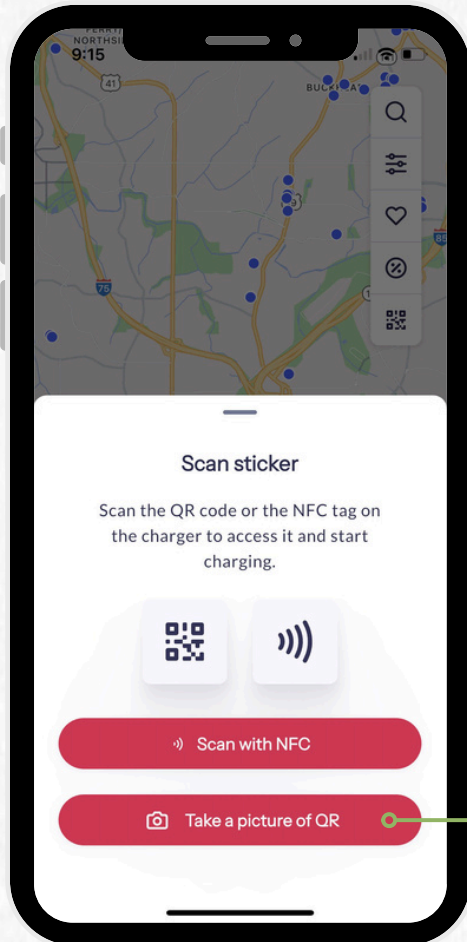
After opening the Monta Charge app, tap the QR Code icon on the Map
- Select "Take a picture of QR"
  - If you have not already allowed access to your camera, you will now be prompted to do so.
- After scanning code, charger page will open.

Slide "Slide to start" button to initiate charger.
- If you have not already done so, plug charger into your vehicle.
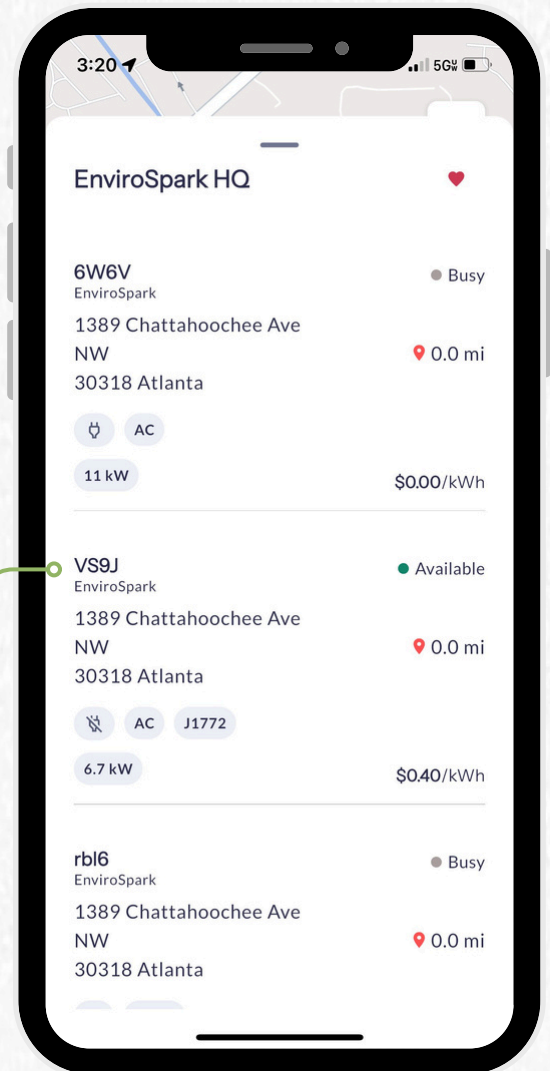- You can view the cost per kWh from this page, as well as select your vehicle (optional)
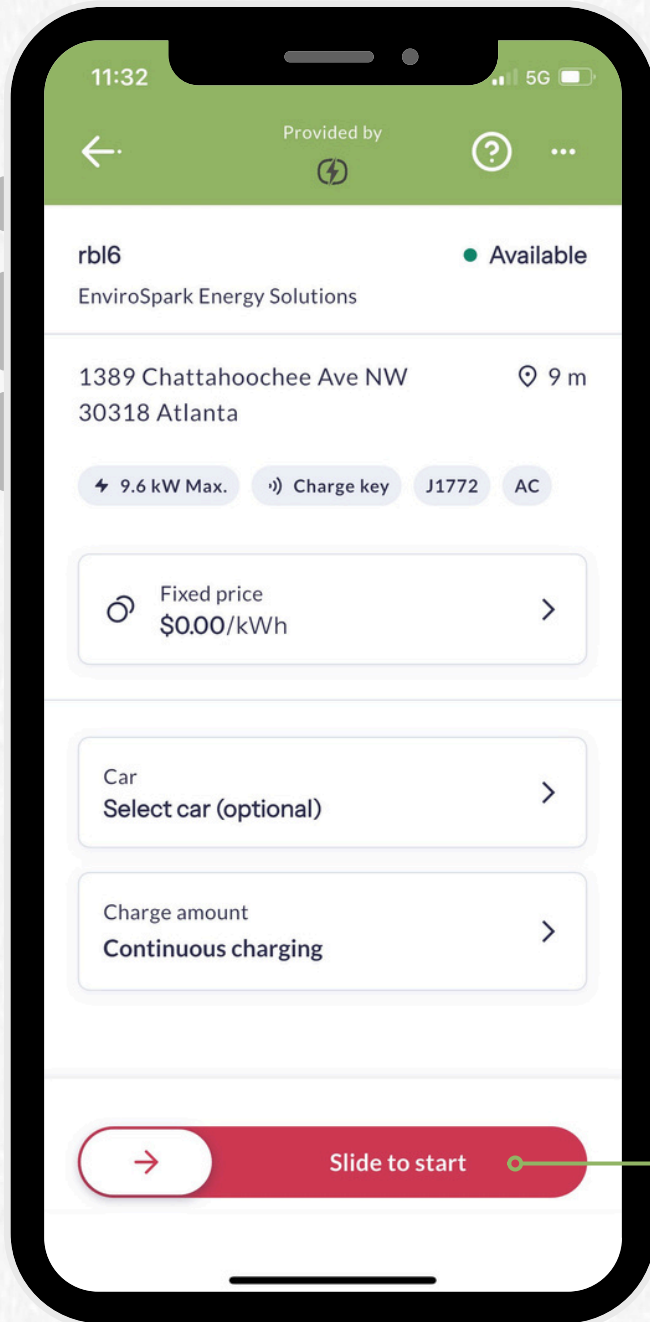
ENVIROSPARK
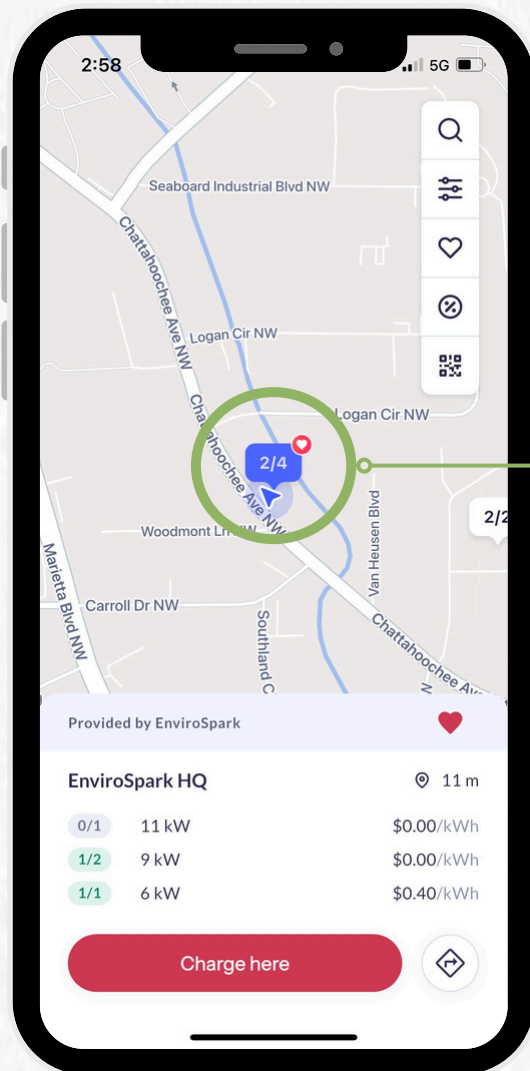
From the Map, tap the location where you would like to charge.

- List of all chargers at that location will appear on Map
- Click "Charge here" to open full location page

2:58 5G

Seaboard Industrial Blvd NW

Chattahoochee Ave NW

Logan Cir NW

Logan Cir NW

2/4

2/2

Woodmont Ln NW

Van Heusen Blvd

Carroll Dr NW

Marietta Blvd NW

Southland C

Chattahoochee Ave

Provided by EnviroSpark ♥

EnviroSpark HQ ⊙ 11 m

0/1	11 kW	$0.00/kWh
1/2	9 kW	$0.00/kWh
1/1	6 kW	$0.40/kWh

Charge here

Tap an available charger on location page to open that charger's page.

3:20 5G

EnviroSpark HQ ♥

6W6V ● Busy
EnviroSpark
1389 Chattahoochee Ave NW 📍 0.0 mi
30318 Atlanta

🔌 AC

11 kW $0.00/kWh

VS9J ● Available
EnviroSpark
1389 Chattahoochee Ave NW 📍 0.0 mi
30318 Atlanta

🚫 AC J1772

6.7 kW $0.40/kWh

rbl6 ● Busy
EnviroSpark
1389 Chattahoochee Ave NW 📍 0.0 mi
30318 Atlanta
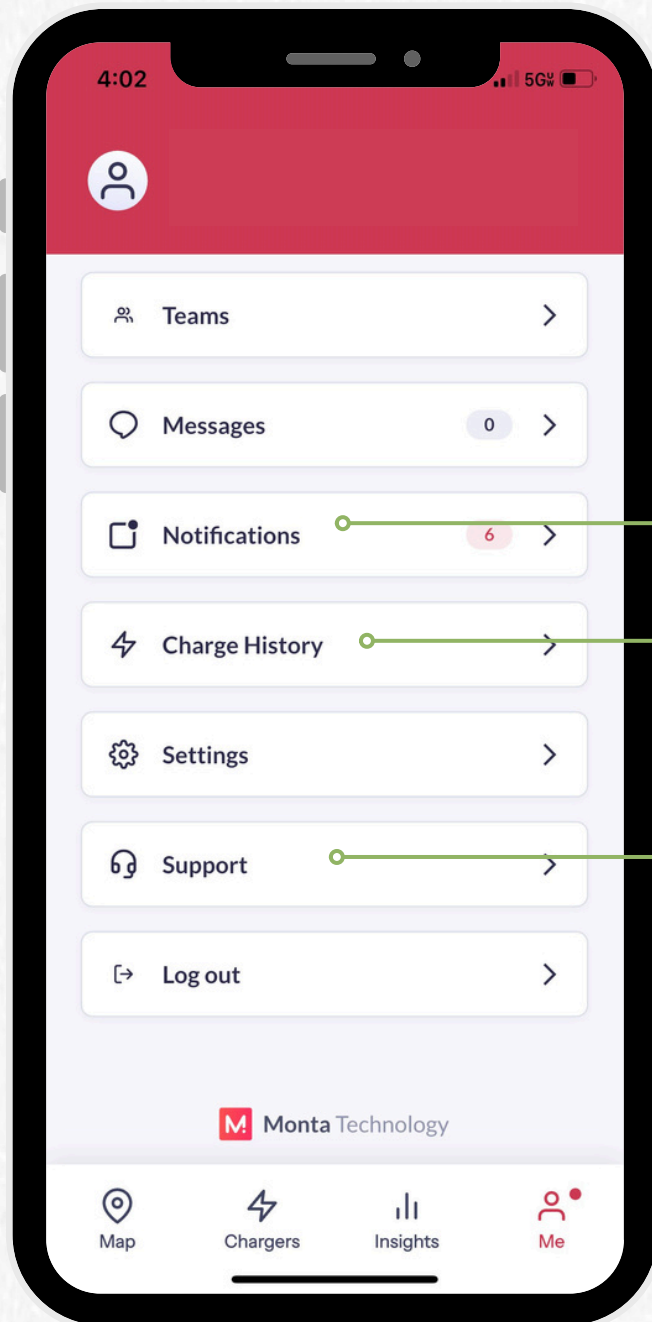
Slide "Slide to start" button to initiate charger.

- If you have not already done so, plug charger into your vehicle.
- You can view the cost per kWh from this page, as well as select your vehicle (optional)

If you want to **manage and customize alerts** select "Notifications"

To keep **track of your charge history** and other charging experience features, select the "Charge History"

To report a charging station, select the "Support" and click on "Report this charge point"
- Select a reason
- Describe the issue in detail
- Provide screenshots if able
- Select the follow up from Monta
- Submit the report

FAQs

GENERAL MONTA FREQUENTLY ASKED QUESTIONS

Q **Do I have to integrate my car with Monta?**

A You don't have to integrate your car, if you do not wish to do so. The integration can provide the Monta system with information about your car, such as SoC (State of Charge), Charging rate, Scheduling, etc. This depends on the integration of the car. The advantage of integrating your car is that the Monta system will automatically know how much your car needs to charge and how fast it can charge. This is important information when you want to start a charge.

We recommend to at least <u>add your car to you</u>r Monta account, as it will provide us with the battery capacity of the car, which is also useful information when starting a charge.

Q **How can I pay for Public Charging?**

A Payment methods for paid charging include:
- Apple or Google Pay
- Mobile Pay / Vipps
- Your personal Monta Wallet
- A Monta Wallet you have access to use for payments
- Added bank card

Q **What is Continuous Charging?**

A Continuous charging means that the charge will continue, until the car stops the charge or you manually stop it.

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FAQs

Q **Why does Monta reserve money for a charge?**

A Monta reserves money for charging as a security measure for the charge point owner. There are many things that affect a charge, so the Monta system cannot predict precisely how much a charge is going to cost. For example, the car can stop the charge earlier than expected, making the charge cheaper.

That's why, the system needs to reserve money. Once the charge done, the charge point communicates the charged kWh information to the Monta system and the extra funds are released.

Q **How do I know if my vehicle is charging?**

A Most Monta Charge models feature LED indicators or a display screen that shows charging status. You can also check your device's screen for the charging icon.

Q **What is a passcode?**

A A passcode is a 4-digit code that you need to use every time you use your Monta Wallet. This is a measure to secure your Wallet payments in Monta. You can learn how to set it up here. A passcode is used every time you:

- Pay for charging
- Refill or Withdraw funds from your Wallet
- Make a purchase from the Monta Shop in the Monta app
- Add or removing charge keys

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